



PRODUCTS & SERVICES



**RELIANCE
PROTECTION**



WHO WE ARE

Reliance Protection has focused on automobile dealerships, financial institutions and the agents who serve them for over a quarter of a century. By tailoring our expertise to fit the ever-changing business needs of clients, we have forged the reputation of being highly innovative and uncommonly nimble.

Plain and simple, we are people taking care of people. We provide consumer protection products within the automotive industry, with integrity and longevity in mind.

- Respect
- Excellence
- Accountability
- Community
- Transparency

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RELIANCE PROTECTION COMPLETE PROGRAM

The Reliance Protection Complete Program offers an array of value-packed coverage levels. The Complete Program can save drivers money on auto repairs by covering repairs and replacement parts beyond the terms of a factory warranty.

COVERAGE & BENEFITS

- **Powertrain Coverage:** Gasoline/Diesel Engine, Transmission, Transfer Case, Turbocharger/Supercharger, Four Wheel Drive, All Wheel Drive, Front/Rear Wheel Drive, and Seals & Gaskets
- **Comprehensive Coverage** (Includes all components in Powertrain Coverage and adds): Audio, Entertainment/Navigation, Hybrid System, Air Conditioning, Suspension, Cooling System, Electrical, Gasoline/Diesel Fuel System, Brakes/ABS System, and Steering
- **Exclusionary Coverage** (Includes all components in Comprehensive Coverage and adds): Smart Tech for factory installed tech components in a vehicle such as: Speaker System, Rear Entertainment System, Hot-Spot WiFi Module, Bluetooth System, Collision Avoidance System, Blind Spot Monitoring System, Park Assist System, Keyless Access System, Remote Start System, Homelink/Garage Door Control Transmitter, Electronic transmitting and receiving devices, DVD Players, GPS Equipment/System and more!
- Roadside Assistance - 24/7/365
- Rental Car, Trip Interruption, Diagnostic Coverage, and Towing

TERMS & ELIGIBILITY

- 12-84 Months of Coverage
- Available for New & Used vehicles
- Transferable
- Cancelable



RELIANCE HIGH MILEAGE PROGRAM

The Reliance Protection High Mileage Program offers ...

COVERAGE & BENEFITS

- **Powertrain Coverage:** Gasoline/Diesel Engine,

TERMS & ELIGIBILITY

- 12-84 Months of Coverage
- Available for New & Used vehicles
- Transferable
- Cancelable

RELIANCE GAP

Due to depreciation and other factors, there's a period of time during most loan or lease terms when THE BALANCE YOU OWE on your vehicle may be substantially higher than the vehicle's current value.

COVERAGE & BENEFITS

- Primary Insurance Deductible Coverage up to \$1,000
- Loans or Leases
- Terms up to 84 Months
- New or Used Vehicles
- Claims Up to \$50,000
- Minimal Monthly Cost
- Available For All Types of Financial Contracts





RELIANCE PROTECTION LIMITED WARRANTY

The Reliance Protection Limited Warranty provides Exclusionary protection for the vehicle's engine, transmission, and drive axle. Our program gives you the opportunity to offer drivers confidence that the repair or replacement of essential Powertrain components are covered, without emptying their wallet.

COVERAGE & BENEFITS

- Suspension, Steering, Electrical Air Conditioning, and Braking Component
- Exclusionary Coverage
- Diagnostics, Related Damage Coverage, and Related Fluids Coverage

TERMS & ELIGIBILITY

- Current + 19 Model Years
- Up to 150K Miles
- Available for New & Used Vehicles
- Transferable
- 3 Months, 3,000 Miles Terms

RELIANCE TIRE & RIM PROTECTION

Our Tire and Wheel Plan helps you avoid the costs associated with tire and wheel damage caused by road hazards.

COVERAGE & BENEFITS

- Cosmetic Wheel Repairs damage by debris that results in nicks, scrapes, and curb rash
- Option to upgrade to steel, chrome, or alloy wheels

TERMS & ELIGIBILITY

- 12-84 Months of Coverage
- Includes unlimited number of tires and/or wheels that can be replaced or repaired
- Covers costs associated with repair of replacement of tires and wheels, such as mounting and balancing
- Repair or replacement of tires and/or wheels due to damage from common road hazards such as potholes, rocks, or road debris
- Repair or replace flat tires
- Run-flat coverage is also available





WINDSHIELD PROTECTION

Windshield chips or cracks can cause a distraction or interfere with visibility while driving, and may also compromise the strength and integrity of the windshield. Reliance Windshield Protection offers fast, convenient and professional repair of chipped or cracked windshields at a home, business, or nearby service facility.

COVERAGE & BENEFITS

- Repair or replacement of chipped or cracked windshield caused by rocks and stones, including stress cracks from bumps on public roads/highways
- Up to \$2000 in payable benefits
- No deductible

TERMS & ELIGIBILITY

- 12-84 Months of Coverage
- Available for New & Used vehicles
- Transferable
- Cancelable

PAINTLESS DENT REPAIR

Paintless Dent Repair provides for unlimited repairs up to 4" in diameter utilizing innovative processes to restore the damaged panel back to its original form without damaging the vehicles factory finish.

COVERAGE & BENEFITS

- **Hail Damage Coverage:** Hail is a common cause of dents. Rest assured knowing damages are covered up to \$1000.
- **Convenient & Hassle Free:** Arrangements will be made for one of our experienced, certified PDR technicians to contact you to set up an appointment convenient with your schedule.

TERMS & ELIGIBILITY

- 12-84 Month Terms
- Unlimited Ding & Dent Repairs
- Available for New & Used Vehicles
- Transferable





APPEARANCE PROTECTION

Reliance Exterior Protection:

Reliance Appearance Protection provides maximum coverage for your vehicle's exterior treated surfaces by utilizing the latest technology advancements in surface protection products. Should covered exterior damages occur, we will repair or replace the damaged area with zero out-of-pocket expense to you. It's that simple.

Reliance Interior Protection:

Keeping your car looking new is important. Reliance Appearance Protection provides maximum protection from oil and water based stains, damaging UV rays, odors caused by food or drink spills and rips, tears and burns. Should covered fabric, leather or vinyl damage occur, we will repair or replace the damaged area with zero out-of-pocket expenses to you.

COVERAGE & BENEFITS

- Rental car reimbursement
- Repair or replacement of covered damages
- Zero deductible or out-of-pocket expenses
- Multiple repairs per affected area

TERMS & ELIGIBILITY

- Up to 7 years of coverage
- Available for New & Used vehicles
- Lifetime Guarantee on repairs



ANTI-THEFT PROTECTION

Hundreds of thousands of drivers fall victim to vehicle theft each year. Reliance Anti-Theft Protection provides a unique etched serial number on the vehicle's window. This permanent etching will serve as a deterrent to criminal activity, protecting the vehicle and the owner's peace of mind.

COVERAGE & BENEFITS

- Theft Deterrence
- Insurance Discounts
- Quick Recovery
- Up to \$5000 in payable benefits

TERMS & ELIGIBILITY

- 12-84 Months of Coverage
- Available for New & Used vehicles
- Transferable
- Cancelable

KEY REPLACEMENT PROTECTION

With new advances in digital security technology, the costs of making vehicle keys and remotes are on the rise! New keyless remote technology ("key fobs") can cost between \$400-\$800 to replace! With Reliance Protection Key and Remote Replacement Plan, when your key is covered, the cost for you to replace lost, stolen, or destroyed keys is \$0! Losing your car key can be a stressful expensive experience. Let us help by offering you peace of mind, as you'll know that if your key is lost, stolen, or destroyed, we have you covered.

COVERAGE & BENEFITS

- Covers Key and Remote
- Up to \$5000 in payable benefits
- Roadside Assistance - 24/7/365

TERMS & ELIGIBILITY

- 12-84 Months of Coverage
- Available for New & Used vehicles
- Transferable
- Cancelable



RELIANCE GOLD BUNDLE (3 PACK)

We offer our Reliance Protection benefits individually, or you can select one of our combo plans! With our Reliance Gold Bundle Plans we combine our Reliance products into bundles so you the maximum value. All Reliance Care Programs feature Roadside Assistance.

Below is our Gold bundle (3 Pack)

COVERAGE & BENEFITS

- Tire & Rim Protection, Paintless Dent Repair, Key Replacement
- Get all the benefits of each coverage in one convenient bundle

TERMS & ELIGIBILITY

- 12-84 Months of Coverage
- Available for New & Used vehicles
- Transferable



RELIANCE PLATINUM BUNDLE (4 PACK)

We offer our Reliance Protection benefits individually, or you can select one of our combo plans! With our Reliance Gold Bundle Plans we combine our Reliance products into bundles so you the maximum value. All Reliance Care Programs feature Roadside Assistance.

Below is our Platinum Bundle (4 Pack)

COVERAGE & BENEFITS

- Tire & Rim Protection, Paintless Dent Repair, Key Replacement, Windshield Repair
- Get all the benefits of each coverage in one convenient bundle

TERMS & ELIGIBILITY

- 12-84 Month Coverage
- Available for New & Used vehicles
- Transferable





RELIANCE
PROTECTION

Administered By: Old Republic Automotive Services | 1-800-331-3780

This brochure is a summary of the possible benefits available. Some restrictions and limitations may apply. Please refer to the actual contract for details and limitations.